

Figure 1

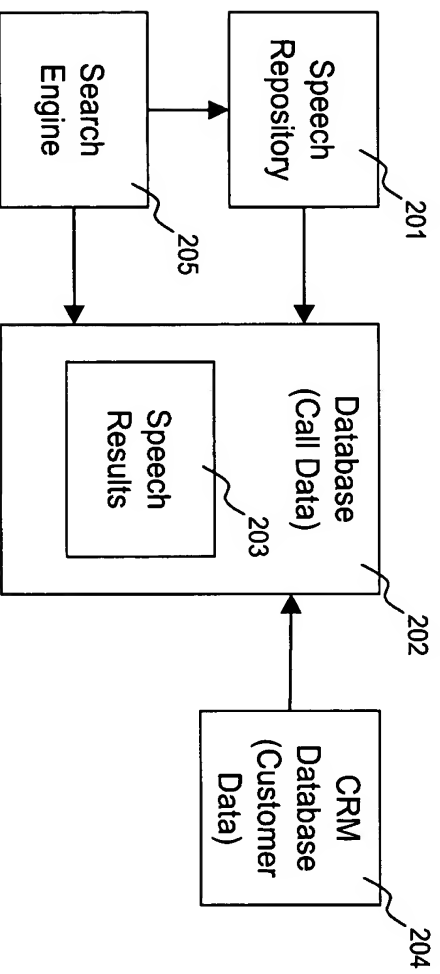
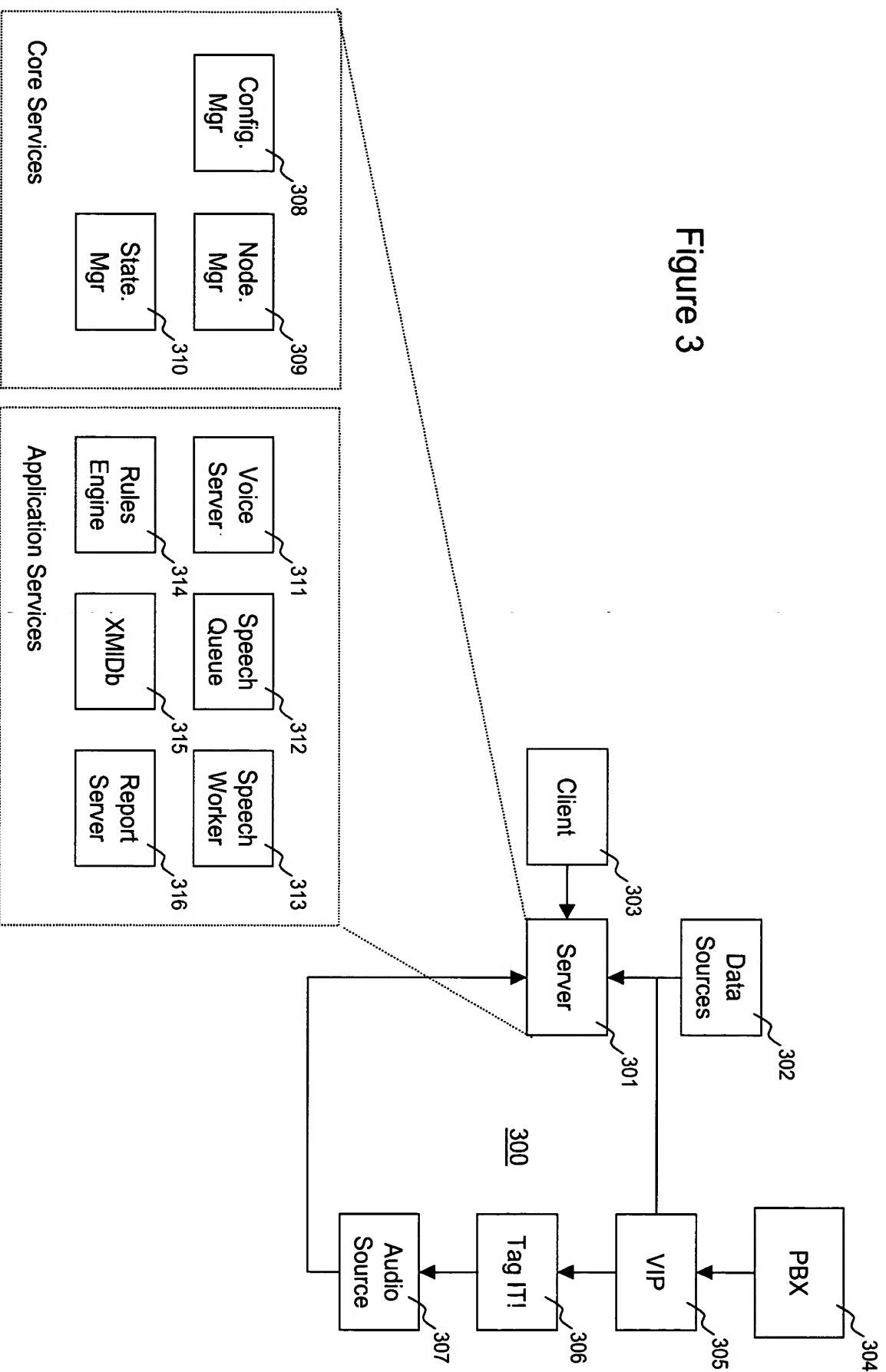


Figure 2

Figure 3



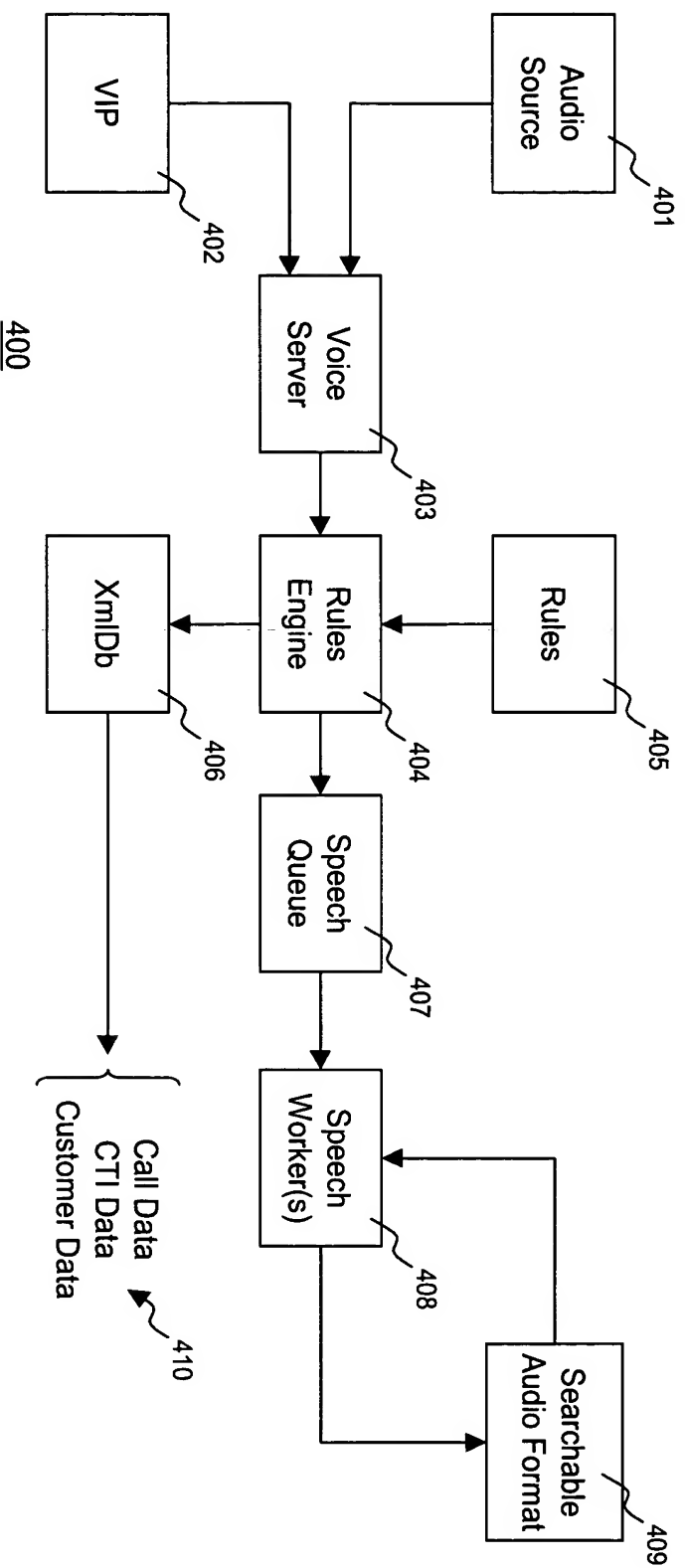


Figure 4

Application Manager

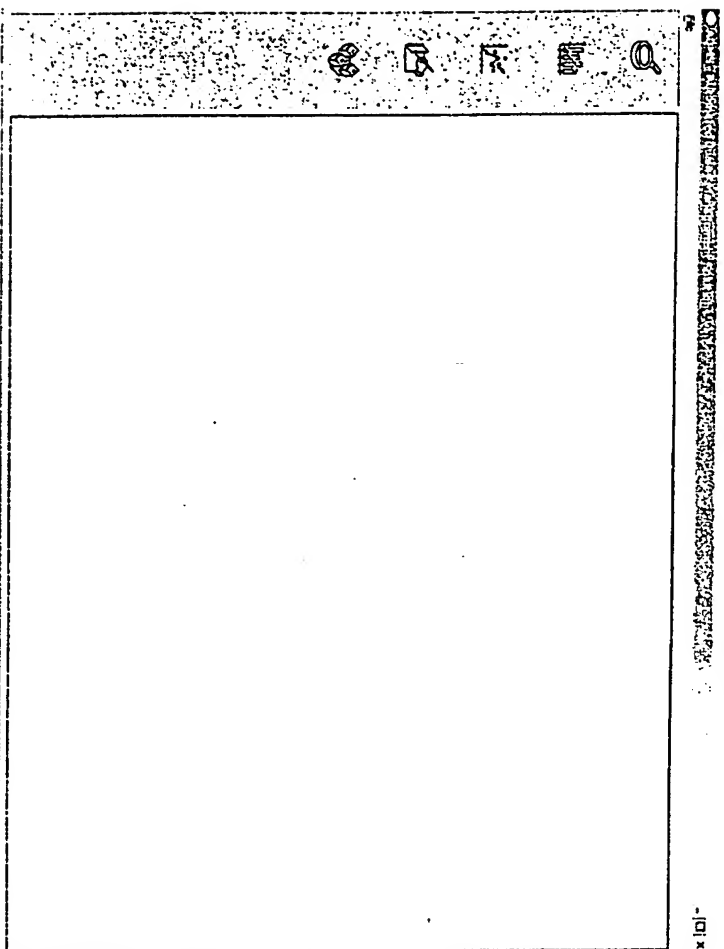


Figure 5

The

SpotIt

all Channels

Search Results

SpotIt Speech Browser

2/19/2002

Call ID	Record ID	Channel	Time	Priority	File
157680	hggp@10.2.100.195	4121	2/12/2002 10:52:31 AM	2	You used Murego
157616	hggp@10.2.100.195	4121	2/12/2002 9:27:15 PM	2	You used Teddy Cat
157616	hggp@10.2.100.195	4121	2/12/2002 9:22:14 PM	2	You used Murego
157615	hggp@10.2.100.195	4121	2/12/2002 9:22:31 PM	2	You used Murego
157614	hggp@10.2.100.195	4121	2/12/2002 9:13:03 PM	1	You used Teddy Cat
157613	hggp@10.2.100.195	4121	2/12/2002 9:11:43 PM	1	You used Teddy Cat
157611	hggp@10.2.100.195	4121	2/12/2002 9:12:47 PM	3	You used Enigma

Call ID	Record ID	Channel	Start Time	End Time	State
157680	hggp@10.2.100.195	4121	2/12/2002 10:53:13 AM	2/12/2002 10:59:32 AM	Marked
157671	hggp@10.2.100.195	4122	2/12/2002 9:21:18 AM	2/12/2002 9:22:05 AM	
157669	hggp@10.2.100.195	4122	2/12/2002 9:21:18 AM	2/12/2002 9:21:18 AM	
157667	hggp@10.2.100.195	4122	2/12/2002 9:05:29 AM	2/12/2002 9:06:52 AM	
157666	hggp@10.2.100.195	4122	2/12/2002 9:02:15 AM	2/12/2002 9:03:29 AM	
157665	hggp@10.2.100.195	4122	2/12/2002 9:02:27 AM	2/12/2002 9:02:27 AM	
157663	hggp@10.2.100.195	4122	2/12/2002 9:22:49 AM	2/12/2002 9:28:56 AM	

Call ID	Record ID	Score	Offset	Phrase
157680	hggp@10.2.100.195	0.905556	00:00:05.48	murego
157616	hggp@10.2.100.195	0.883296	00:00:09.38	teddy cat
157616	hggp@10.2.100.195	0.883296	00:00:07.82	murego
157615	hggp@10.2.100.195	0.883112	00:00:07.55	murego
157614	hggp@10.2.100.195	0.883094	00:00:08.72	teddy cat
157613	hggp@10.2.100.195	0.883063	00:00:10.26	teddy cat

Line Events

Date: PM O Other O Day

Figure 6

BEST AVAILABLE COPY

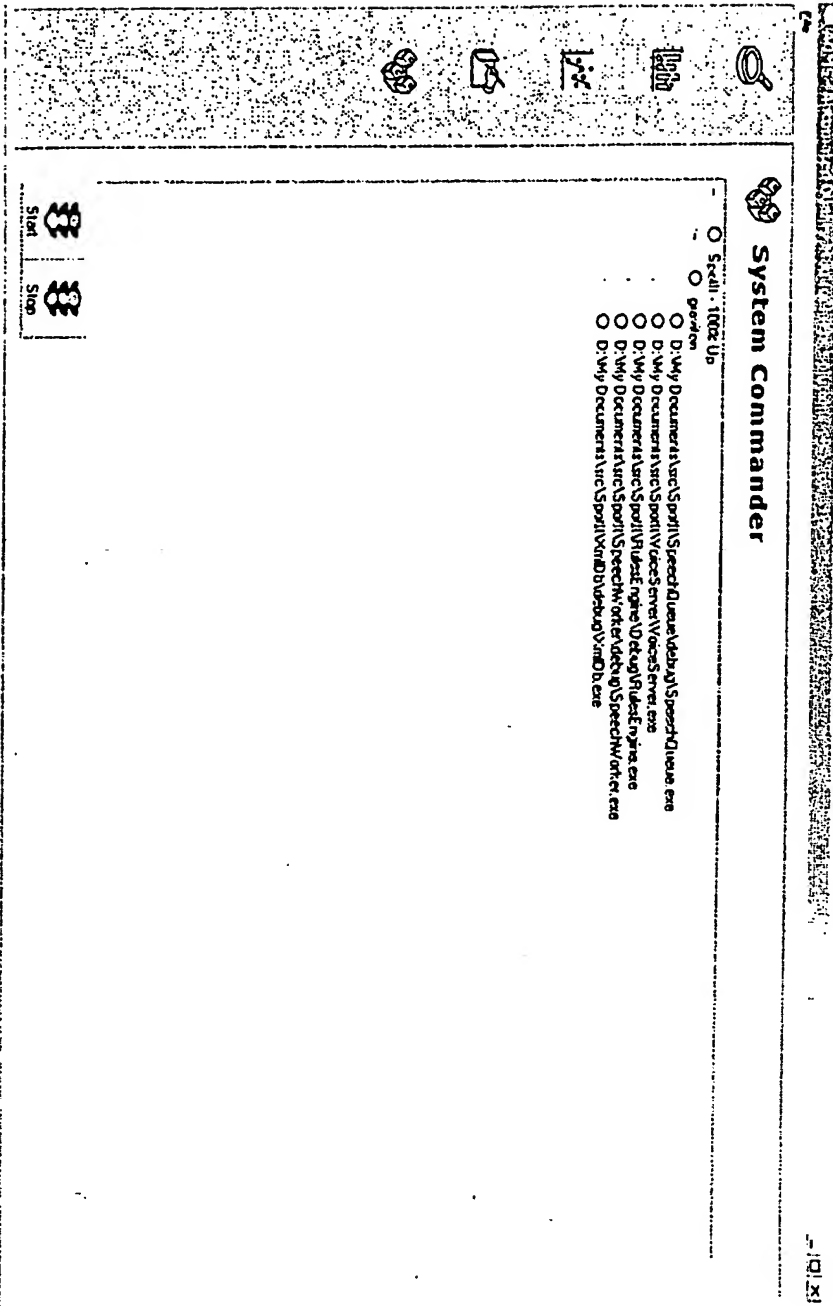


Figure 7

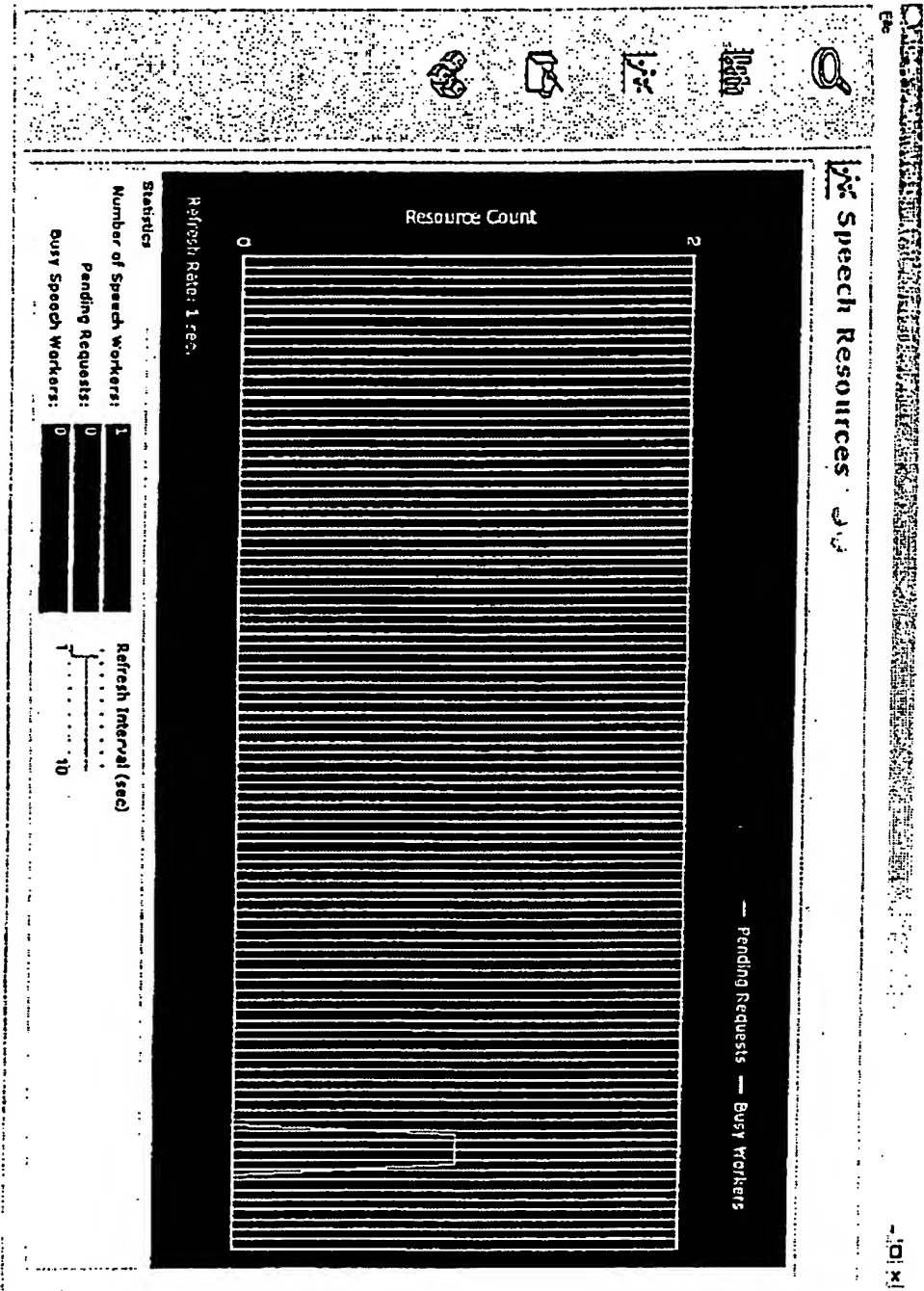


Figure 8

BEST AVAILABLE COPY

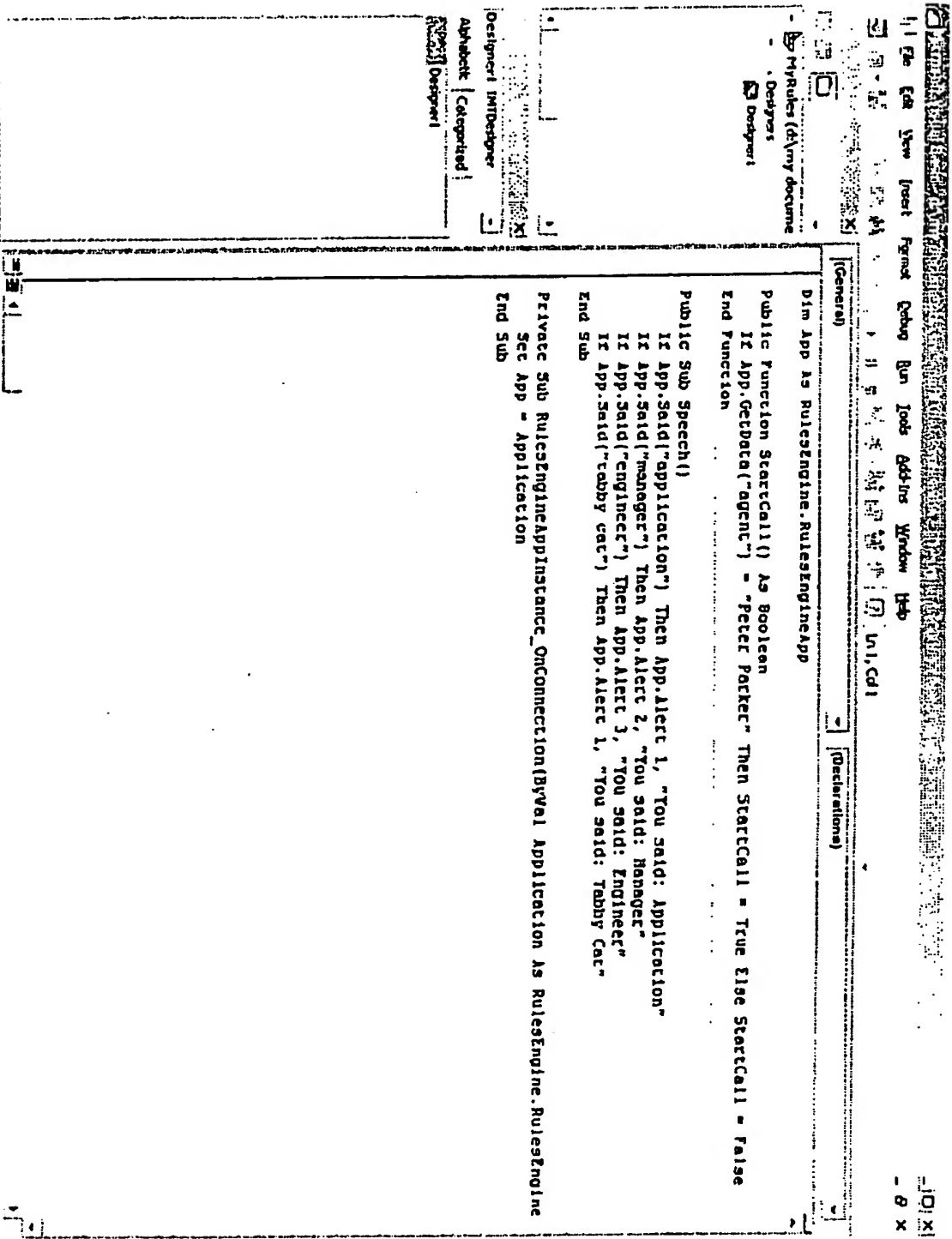


Figure 11

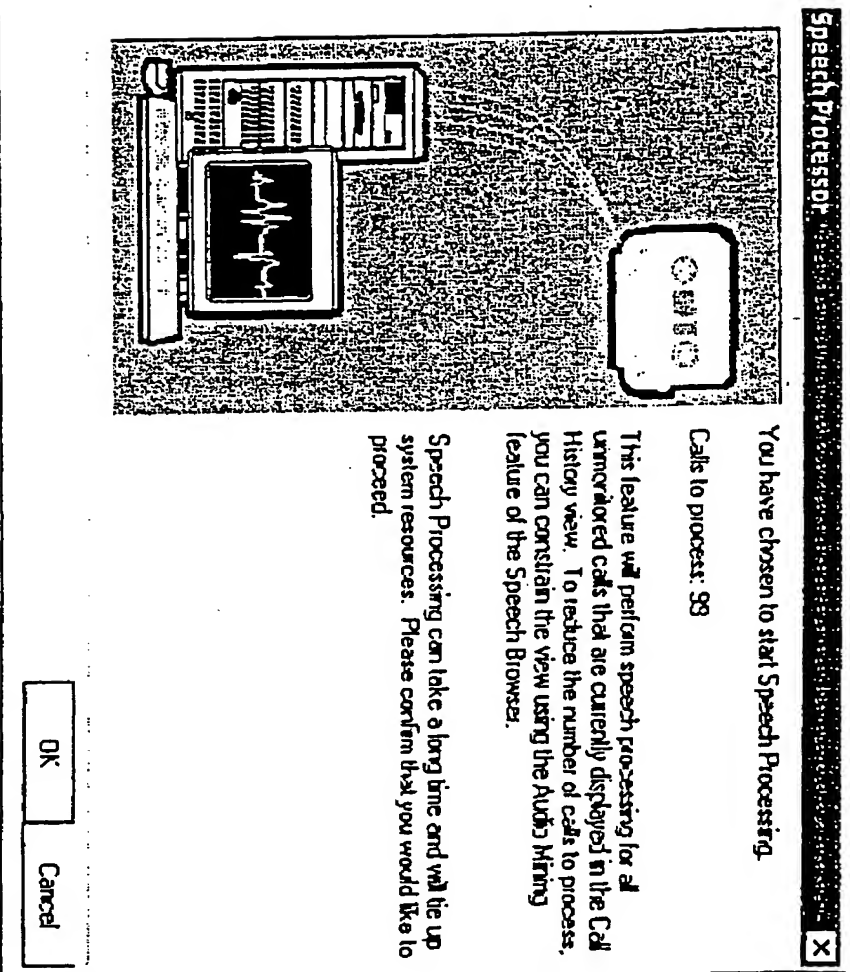


Figure 12

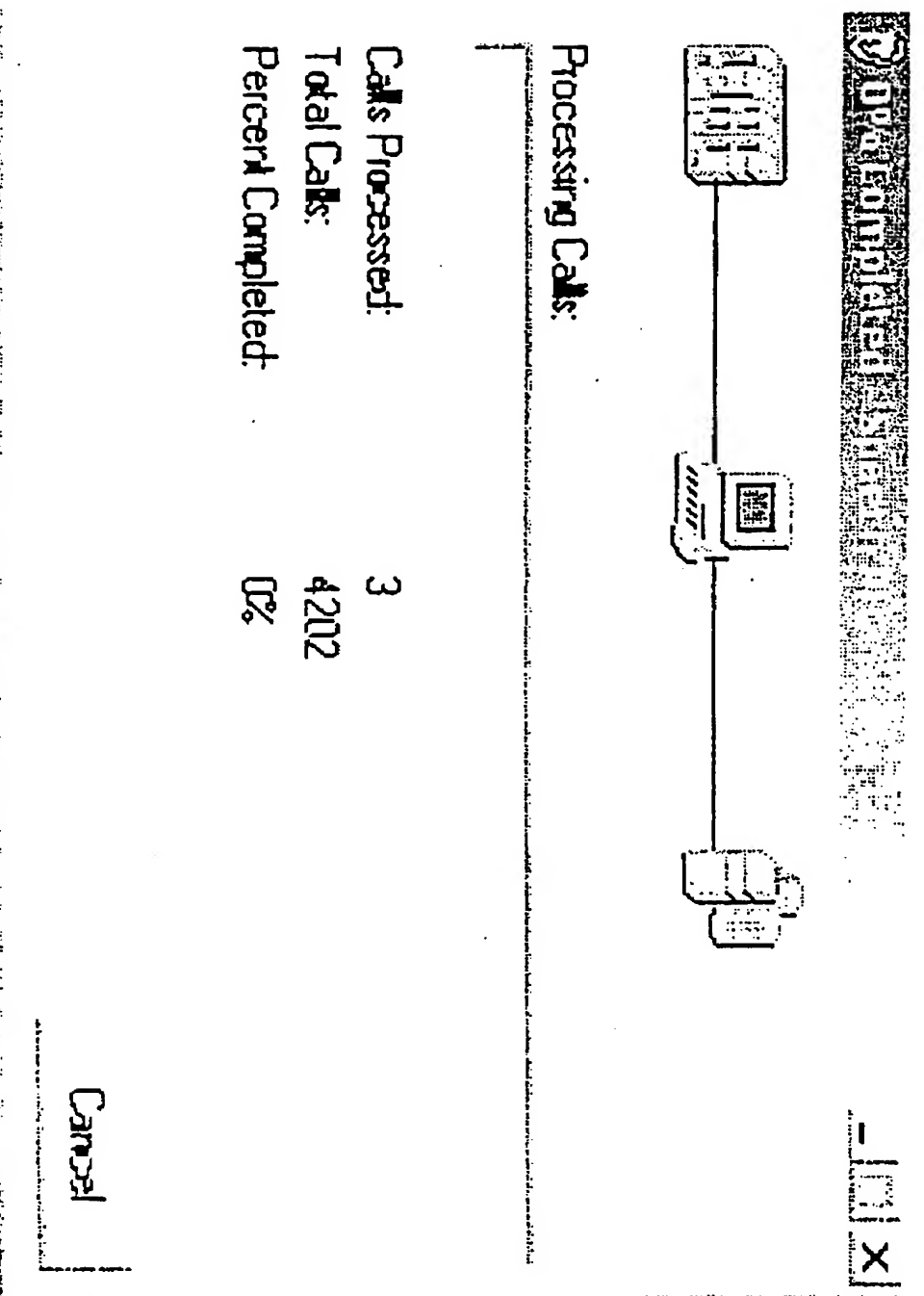


Figure 13

BEST AVAILABLE COPY

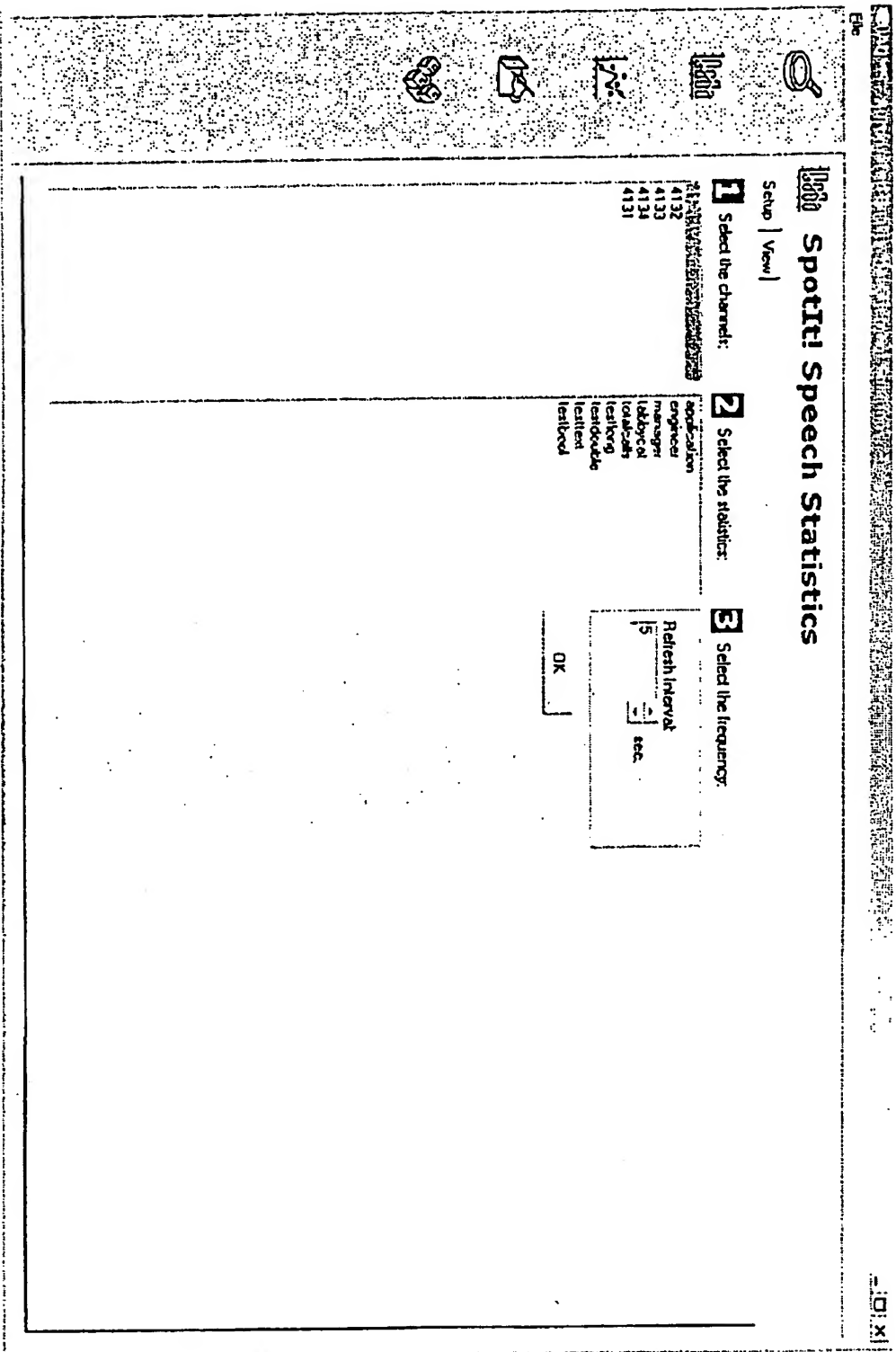


Figure 14

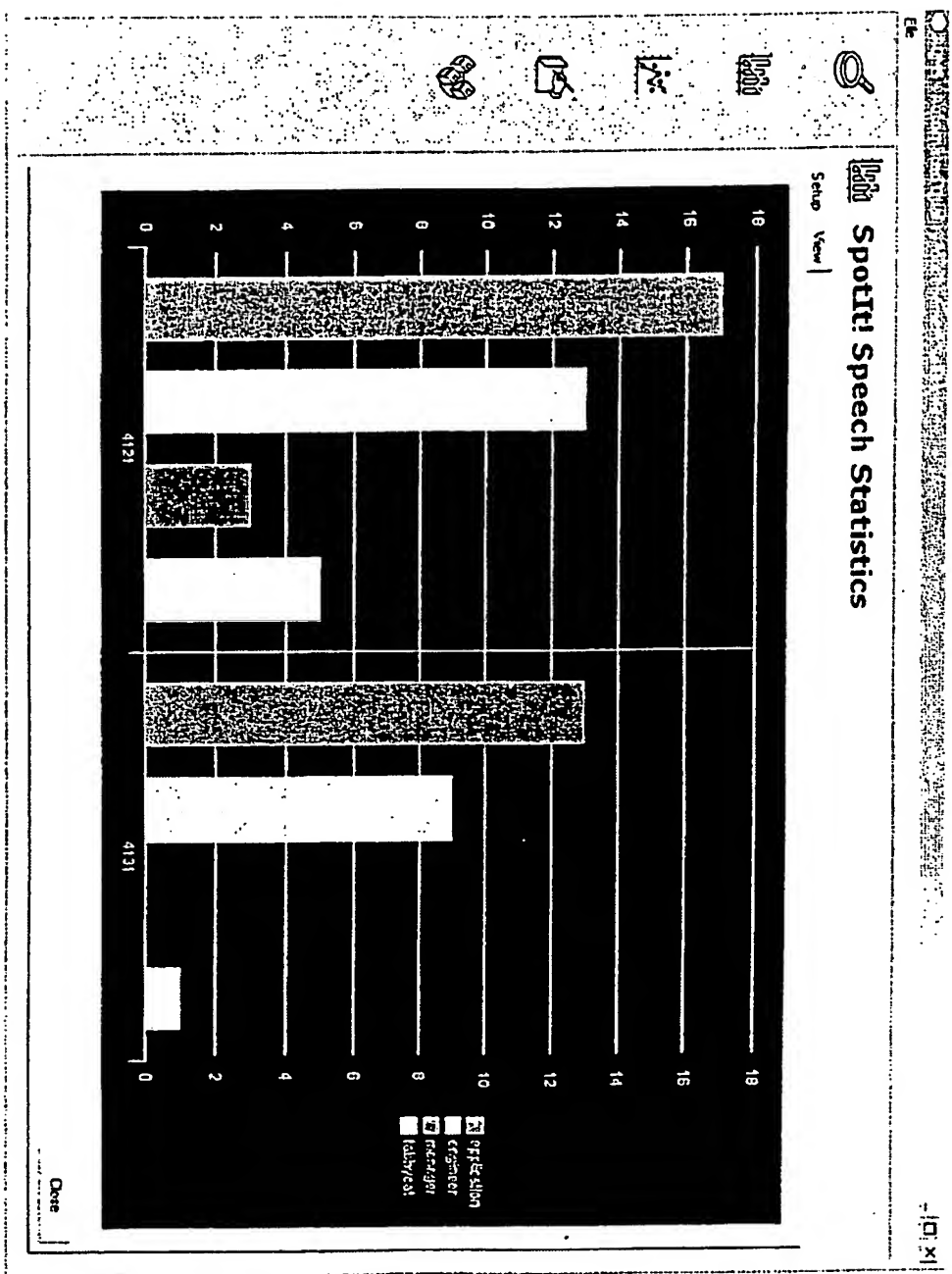


Figure 15

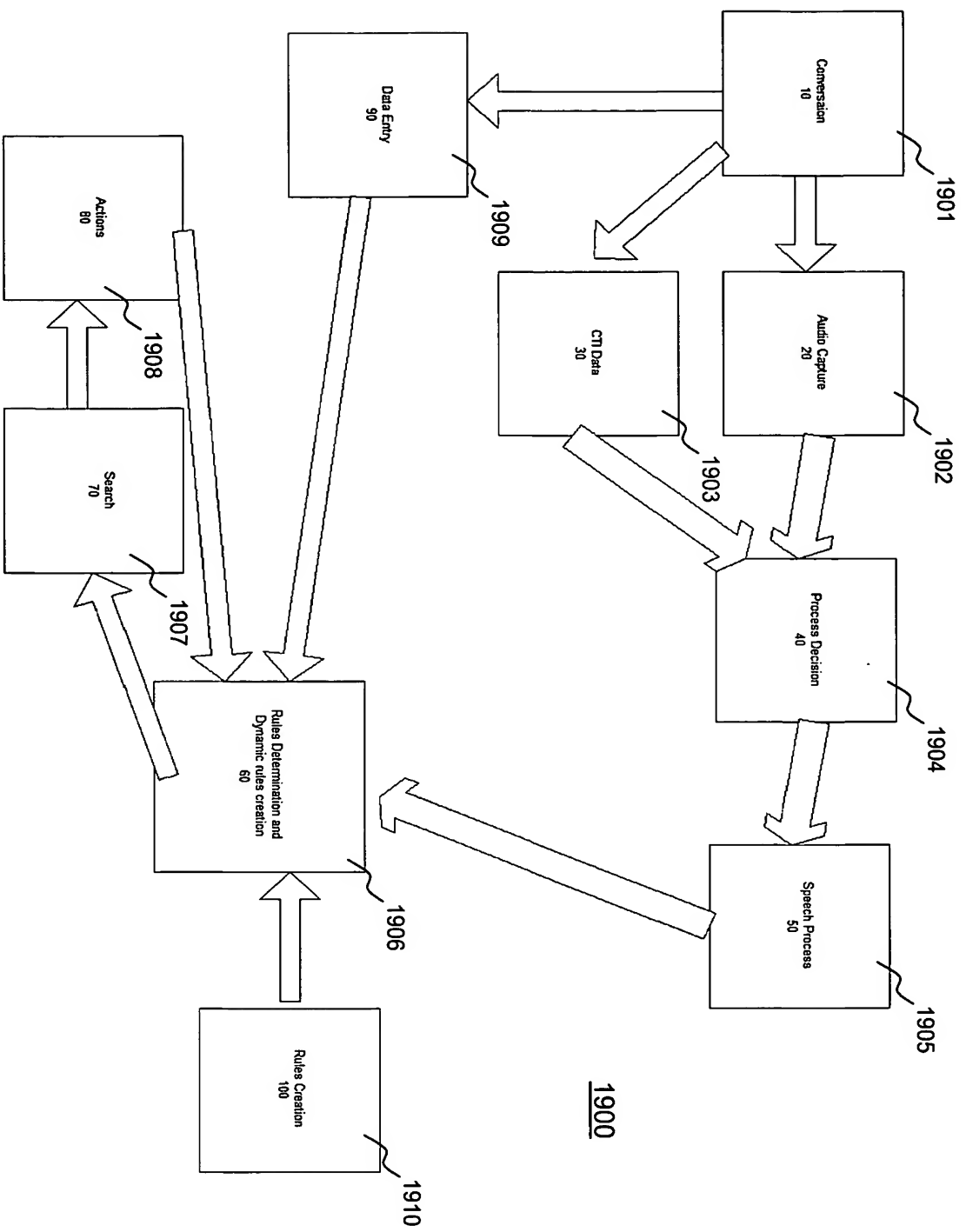


Figure 19